

Booking a Hotel - Transcript

Receptionist: Good afternoon, City View Hotel. May I help you?

Ms Kelly: Yes. I'd like to book a room, please.

Receptionist: Certainly. When for, madam?

Ms Kelly: December the 23rd.

Receptionist: How long will you be staying?

Ms Kelly: Three nights.

Receptionist: What kind of room would you like, madam?

Ms Kelly: Er... double with bath. I'd appreciate it if you could give me a room with a view over the city.

Receptionist: Certainly, madam. I'll just check what we have available. . . Yes, we have a room on the 4th floor with a really nice view.

Ms Kelly: Fine. How much is the charge per night?

Receptionist: Would you like breakfast?

Ms Kelly: No, thanks.

Receptionist: It's eighty-four euro per night excluding VAT.

Ms Kelly: That's fine.

Receptionist: Who's the booking for, please, madam?

Ms Kelly: Mr and Mrs Kelly, that's K-E-L-L-Y

Receptionist: Okay, let me make sure I got that: Mr and Mrs KELLY. Double with bath for December the 23rd, 24th and 25th. Is that correct?

Ms Kelly: Yes, it is. Thank you.

Receptionist: Let me give you your confirmation number. It's: 7576385. I'll repeat that: 7576385.

Ms Kelly: Sorry, was that 7576381?

Receptionist: 7576385

Receptionist: And how will you be paying today madam? Cash or card?

Ms Kelly: Debit card, if that's accepted here.

Receptionist: We accept all cards here.

Ms Kelly: That's great! here you go.

Receptionist: Thank you. And here is your room card. Is there anything else madam?

Ms Kelly: Yes, is there anywhere I could eat around here?

Receptionist: Sure, we have a nice hotel restaurant just behind you OR just across the street there is the corner house café.

Ms Kelly: Oh, that's great, thank you so much.

Receptionist: No problem, enjoy your stay!